



All About Dogs of Northeast Ohio, LLC

Setting the Standard for Exceptional Pet Care Services!

"All About" our Overnight Boarding Doghouse Rules



RESERVATIONS

- ☹ Complete the boarding application form prior to your dog's stay. If you have more than one dog staying here, you must fill out a separate application for each dog.
- ☹ Drop off, mail or fax your dog's current vaccination health certificate 5 days prior to your scheduled check-in date. The certificate of health must document a negative fecal/stool exam test result within the 30 days prior to your first visit.
- ☹ Your reservation will be confirmed once all the documentation is complete.
- ☹ If you cancel your reservation within 24 hours of your scheduled arrival date, you could be charged a one night room rate fee of \$34.00

VACCINATIONS

- ☹ **PLEASE NOTE:** All dogs must have up to date DHLPP, Bordetella, and Rabies vaccinations. (THIS INCLUDES LEPTO!) Vaccinations must be at a current status minimum 72 hours prior to boarding, and owners are required to submit a copy of their dog's vaccinations health certificate with application no less than 5 days prior to check-in.
- ☹ On your dog's first visit, a negative fecal test must have been performed within the 60 days prior to your check-in date.
- ☹ All dogs must be on flea, tick and heartworm prevention. If a guest is found to have fleas or a flea infestation, they will be given a flea bath at the customer's expense.
- ☹ All dogs must be in good health. Owners will certify that their dog(s) is in good health and has not been ill with a communicable condition in the last 30 days. If your dog becomes ill with a communicable condition, we will require a veterinarian certification of health to be readmitted.

CHECK-IN / CHECK-OUT HOURS

- ☹ **Check-in:** Our normal Check-In hours are between 3:00pm to 7:00pm 7 days of the week. Guests arriving before 3:00 will be charged a \$15.00 early check-in fee.
- ☹ **Check-out:** Check-out is from 10:00am to 1:00pm 7 days of the week. Guests leaving after 1:00 will be charged a \$15.00 Late-Check-Out fee. Departures on Sundays after 4:00 pm, after 6:30pm on weekdays, and after 5:00pm on Saturdays, require payment by cash, check or pre-payment at time of drop off.



All About Dogs of Northeast Ohio, LLC

Setting the Standard for Exceptional Pet Care Services!

"All About" our Overnight Boarding Doghouse Rules



RATES

- 🐾 **Luxury Suite Rate:** \$34.00 per night
- 🐾 **Adjoining Luxury Suite:** \$68.00 per night
- 🐾 **Boarding w/Doggy Daycare:** \$47.00 per night

POLICIES

- 🐾 All dogs must be at least 16 weeks old to be boarded overnight.
- 🐾 Female dogs not surgically altered can not be boarded during their estrus cycle.
- 🐾 All dogs boarded together must reside in the same household.
- 🐾 All dogs must be on a leash when entering or exiting the building, and owners are responsible for picking up solid waste in the parking lot or grounds of All About Dogs of Northeast Ohio, LLC.

ADDITIONAL RULES

- 🐾 **Medication:** A staff member will administer any medication as instructed by the customer or the customer's veterinarian without an additional charge.
- 🐾 **Cancellation Policy:** Because space is limited, reservations must be cancelled 24 hours in advance of scheduled check-in to avoid a cancellation fee.
- 🐾 **Method of payment:** Payment is due in full when you pick up your dog. We accept cash, checks, Visa, Mastercard, American Express, and Discover credit cards. Regardless of your form of payment, a valid credit card will be kept on file in the unlikely event that emergency veterinary care is necessary. All About Dogs will never charge any transactions to this card. It is strictly for emergency veterinary services.
- 🐾 **Returned check fee:** There is a \$15.00 fee for all returned checks.
- 🐾 **Doggy Daycare:** If you wish to have your dog attend doggy daycare or playgroups, we will perform a temperament evaluation of your dog(s) upon arrival to determine eligibility. There is a one-time, non-refundable \$10.00 fee per dog to perform the temperament test. Daycare/playgroups will be available for an additional \$13.00 per session that you choose to have your dog attend. Please be aware that the daycare environment is not suitable for all types of dogs and that the evaluation may indicate that your dog may not be a good candidate.